



CR website FAQs

1. **Q:** What areas does Lowe's focus its giving efforts on?
A: K- 12 public/charter education and community improvement. Community improvement is defined as building renovations/upgrades, grounds improvements, technology upgrades as well as safety improvements.

2. **Q:** How long does an organization need to have a 501(c)(3) status in order to apply for a grant?
A: Organizations must be an established 501(c)(3) non-profit organization for two years in order to apply for a grant, no exceptions.

3. **Q:** If my organization does not have 501(c)(3) status, can I still apply for a grant?
A: Yes, if you are a school, you can apply to a Toolbox for Education grant. If you are a municipality, you can apply for a Small grant or Community Partners grant.

4. **Q:** When will I hear back if I'm awarded a grant?
A: All grant applicants will be notified of their grant status within 90 days after the last day the grant cycle closes. For example if the grant cycle is from March 30 – May 29, the applicant will be notified of their grant status within 90 days after May 29, which is approximately August 29.

5. **Q:** Will I hear back if I'm not awarded a grant?
A: Yes. ALL grant applicants will be notified of their grant status within 90 days after the last day the grant cycle closes.

6. **Q:** How will I hear back on whether or not I'm awarded a grant?
A: You will be notified via email of your grant application status from Community@lowes.com
Please make sure to check your inbox and spam for that email address.

7. **Q:** I'm in need of a product donation; how do I go about requesting that?
A: All product requests **must** go through your local store. The corporate office cannot provide/approve any product donations.

8. **Q:** What is the Lowe's Heroes program and how can I apply?
A: The Lowe's Heroes program is a company-wide volunteer program that empowers Lowe's employees to adopt a project that helps meet a critical need for a non-profit organization in the local community.

There is not a formal application process, as the project is chosen at the store's discretion. Applicants are encouraged to visit their local Lowe's store to begin a relationship with Lowe's employees and ask for consideration for the organization to be a recipient of the Lowe's Heroes program.



9. **Q:** How often can I apply for a Lowe's grant?
A: You can only apply once every 12 months for each grant cycle.
10. **Q:** Can I apply for more than one grant?
A: No, you are only eligible to receive funding from one grant program (Toolbox for Education, Community Partners or Small Grants).
11. **Q:** Who do I contact if I have questions about the grant application and/or grant status?
A: Please remember that all grant applicants will be notified of their grant status within 90 days after the last day the grant cycle closes.
12. **Q:** If my application does not fall within Lowe's Giving Guidelines, will it still be considered?
A: No. All grant requests must fall within Lowe's Giving Guidelines, which can be found [here](#).
13. **Q:** How can I become considered as a non-profit, national partner for Lowe's to support?
A: Requests must come in the form of a proposal during our annual review process from July 1 – September 15 annually. Proposals should be sent through Community@lowes.com
14. **Q:** If I'm awarded a Small Grant, can I still apply for a Community Partners grant?
A: No, you can only apply for one grant program once every 12 months.
15. **Q:** When are the grant cycles for Community Partners and Toolbox for Education?
A: Please visit <http://responsibility.lowes.com/apply-for-a-grant/> for the cycle dates.
16. **Q:** How do I know if I'm eligible to apply for a grant?
A: Click here for guidelines.
17. **Q:** Is there a proximity requirement that a Lowe's store must be within to my organization in order to apply for a grant?
A: We award grants in communities where Lowe's operates its stores and distribution centers but there is not a required distance a Lowe's store must be within proximity to your organization.
18. **Q:** Can the grant application be sent directly to a Lowe's representative (store associate and/or headquarters)?
A: No. Please visit <http://responsibility.lowes.com/apply-for-a-grant/>. Grants outside of that system will not be considered.



19. **Q:** Is there a grantee kit that you send once awarded a grant?
A: Yes. Once recipient receives approved status, a grantee kit is mailed. Grantee kits include a signed Awards Letter, Check, Letter of Agreement, Public Relations guidelines, and Grantee tips.
20. **Q:** How should I notify Lowe's if the contact information has changed after a grant is submitted?
A: Please email Lowe's Community Relations at Community@lowes.com. Please include the name of the organization, the original grant writer, the time frame the grant application was submitted, the type of grant, amount of grant and provide the new contact information.
21. **Q:** If I'm awarded a grant, what are the reporting requirements?
A: You will receive an email within 2 – 4 months after the grant is awarded that outlines the reporting requirements.
22. Does Lowe's offer scholarships?
A: Lowe's provides scholarships through our partnerships with UNCF and Thurgood Marshall College Fund.